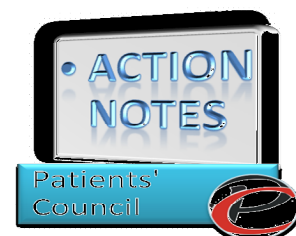


**NE Sector Greater Manchester Patients' Council  
29<sup>th</sup> April 2009, 1 – 4pm, Masonic Hall**



**Present**

Barbara Allen  
Dave Sweeney  
David Cartwright  
Elizabeth Lynsky  
Gareth Thompson  
Hazel Healey  
Jean Frankell  
John Eastwood  
John Ruane  
Marie Douglas  
Nicola Crosby

**Olwen Fish**

Paul Mainwaring  
Rosalind Abbott  
Rosemary Donnelley  
Vera Tansley

**In attendance**

John Deakin  
Liz Aston  
Gemma Cresswell

**Apologies**

Angela Wood  
Caroline Powell  
Anna Sidebottom  
Julian Palfreyman  
Pat Walmsley  
Ray Mallinson  
Rosie Kingham  
Saeed Anwar  
Sue Curzon  
Sue Wallis  
Valerie Horwood  
Ray Howlett  
Mick Ainsworth  
Ken Holt

**1. Apologies**

As above.

**2. Notes of the previous meeting**

The notes of the meeting held on 25<sup>th</sup> March 2009 were approved.

**3. Matters Arising**

See updated action tracker (March 09).

Action no. 15 – members were informed of the different options available to have patient watchdog type forum. It was agreed that we would have a forum but separate from the Patients' Council website. Members were informed of Survey Monkey which is an online survey tool whereby links are sent to people and the results of the survey are sent back to the producer, Paul Mainwaring has purchased for the Patients' Council an unlimited usage package for 12 months.

Action no. 16 – Jean Frankell advised that she wants to withdraw from the Patients' Council awards group. Paul requested a volunteer to chair the group and reiterated that the purpose of the group was to put the wheels into motion with regards to running an independent patient led award ceremony as all current awards are run internally. Ensure that a meeting is set up before the next meeting to discuss category ideas and look at how current awards schemes are run, such as, Going for Gold and North West NHS awards. Nicola Crosby advised that she would be involved in this group, together with, RA, OF, MD, DC and MRF.

**4. Council Business**

Introductions were made to a possible new member, Martha Raftery-Fisher from Rochdale.

Vera Tansley was welcomed back after having time off due to ill health.

**ACTION**

Members were advised that Ray Mallinson has been given the all clear after undergoing cancer treatment.

Members who attended the focus groups that were run by the Kings College of Surgeons on 20<sup>th</sup> April were thanked for their valuable input.

The group were informed that Blackburn with Darwen Patients' Council are reviewing the transport issues at the Montague Health Centre.

#### Taxi's

In future John Deakin will be asking at each monthly Patients' Council meeting if they require transport to the next meeting. The transport will then be booked the next day and confirmation of the booking will be sent out with an approximate time slot for collection. The taxi company will now be responsible for co-ordinating the journeys.

#### Travelling to Events

All members were informed that they will be receiving a Travel Itinerary for any events that they attend in the future. This will detail the name of the event, travel details, which members are attending, will enclose any papers relevant to the event, etc.

#### Meeting Notes

Futures meeting notes will be typed up on the next available office day after the meeting and distributed once approved by the Chair.

### **5. Healthy Futures**

Update to be given at tomorrow's Roadshow Briefing Session.

### **6. Making It Better**

Update to be given at tomorrow's Roadshow Briefing Session.

### **7. For Information**

Members were given a copy of the following documents for information:

- Disability Awareness Day, 12<sup>th</sup> July 09 – members were advised that costs to attend this event would not be covered by the Healthy Futures Programme.
- History of Public Health Booklet
- Public Panel future meeting dates were distributed for any members that wish to attend. Members were reminded that expenses/taxi's will only be available to the four Patients' Council reps that sit on the group (David Cartwright, Rosemary Donnelly, Barbara Allen and Hazel Healey).

### **8. Future Events**

Members were advised that invites have gone out for the Patients' Council Debate on 27<sup>th</sup> May with regards to "care at end of life". Members were asked to bring a minimum of one guest to the event and register their attendance with John Deakin. Places at the event will be based on a first come first served basis. The debate will be split into the following three sections; good experiences, bad experiences and what the NHS can do to

improve this.

**Action: Send a hard copy of the Patients' Council debate invite out to all members in the post.**

John Deakin  
06/05/09

Members were informed of a SURF (Service Users Research Forum) event that is due to take place on Wednesday 20<sup>th</sup> May in London. Barbara Allen and Gareth Thompson volunteered to attend this event.

**Action: Arrange for Barbara Allen and Gareth Thompson to attend the SURF event on 20<sup>th</sup> May.**

John Deakin  
06/05/09

Details of an event on Sunday 17<sup>th</sup> May to celebrate 150 years of District Nursing were distributed to all members.

The Healthy Futures Transport Action Group is running a Vision Event on 14<sup>th</sup> May at the Kings Church, Kings House, Sidney Street, Manchester, M1 7HB from 10am-2pm. All members are welcome to attend. Members wishing to attend are to contact John Deakin to reserve their place.

## 9. AOB

### Meeting Date Change

Members were advised that the July meeting has been moved to 26<sup>th</sup> August. An updated copy of the Patients' Council meeting schedule 09 was distributed to all members.

### Improving Mental Health Services in Middleton Consultation

The group were informed that this has been an extremely successful low budget consultation and that service user views were fed into the final report that has now been given to the commissioners.

### Equitable Access (HMR NHS)

A number of surgeries have signed up to the equitable access scheme and these will be at the following locations; Smallbridge, Middleton Arndale, Morrisons on Queensway and Kirkholt.

They are currently advertising for fixed salary GP's and contract for the GP's will be APMS. All bidders are from outside the area.

Nicola Crosby advised that she will give further information as and when she receives it.

### Choose and Book

A member reported an issue in relation to choose and book and the connection between Care UK. It was brought to the attention of one of the members that a confirmation letter of an appointment booked through choose and book had GP Care UK logo on the letter for an appointment at Baillie Street in Rochdale.

**Action: Look into the connection of Care UK and the Baillie Street Clinic.**

Nicola Crosby  
27/05/09

### Rochdale Gynaecological Clinic

Members were informed that as a result of CATS patients at a busy gynaecological clinic have reduced.

### Independent Reconfiguration Panel

The IRP have requested another visit to meet with the Healthy Futures Team.

### Satellite Tagging Device

Concerns on the introduction of a satellite tagging device for dementia patients were expressed.

**Action: Forward details of the satellite tagging device system for dementia patients to John Eastwood.**

Paul Mainwaring  
27/05/09

### Disabled Badge Scheme

It was reported that councils are looking into the possibility of a scheme to monitor the use of disabled badges by the use of camera to identify and recognise blue badge holders.

### Pensioners Parliament

Members were informed of a Pensioners Parliament 3 day event in Blackpool commencing on 2<sup>nd</sup> June and discussed the possibility of having a Patients' Council stand at the event. Members who volunteered were:

2<sup>nd</sup> June – EL and RD

3<sup>rd</sup> June – BA and DC

4<sup>th</sup> June – JF and OF

**Action: Obtain full details of the event and make enquiries into having a stall for the Patients' Council.**

John Eastwood  
05/05/09

### Patients Council Manifesto

It was agreed that the Patients' Council would create their own manifesto. JE will chair the group and the following people will take part; MD, RD, JR, EL and PM.

**Action: Set up a workshop with John Eastwood to create a Patients' Council manifesto.**

Liz Aston  
08/05/09

### **10. Date of Next Meeting**

The next meeting will be held on Wednesday 27<sup>th</sup> May at 12–4pm at the Masonic Hall. Agenda items and apologies to Liz Aston (liz@patientscouncil.org.uk or 0161 766 9323) by 22<sup>nd</sup> April 09.

Please note that the Patients' Council Debate on the topic “care at end of life” will be held on 27<sup>th</sup> May from 10am-12 noon. To reserve your place at this event please contact [john@patientscouncil.org.uk](mailto:john@patientscouncil.org.uk).