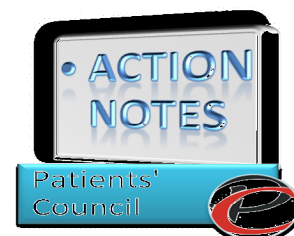


**NE Sector Greater Manchester Patients' Council
25th March 2009, 1 – 4pm, Masonic Hall**



Present

Anna Sidebottom
Barbara Allen
Dave Sweeney
David Cartwright
Gareth Thompson
Hazel Healey
Jean Frankell
John Eastwood
Ken Holt
Marie Douglas
Mick Ainsworth

Olwen Fish
Paul Mainwaring
Ray Howlett
Rosalind Abbott
Rosemary Donnelley

In attendance

John Deakin
Liz Aston
Gemma Cresswell

Apologies

Angela Wood
Caroline Powell
Elizabeth Lynsky
John Ruane
Julian Palfreyman
Nicola Crosby
Pat Walmsley
Ray Mallinson
Rosie Kingham
Saeed Anwar
Sue Curzon
Sue Wallis
Valerie Horwood
Vera Tansley

1. Apologies

As above.

2. Notes of the previous meeting

The notes of the meeting held on 25th February 2009 were approved.

3. Matters Arising

See updated action tracker (Feb 09).

4. Council Business

Exec Board Update – Members were informed that the Exec Board are no further forward with the business plan, however PM and GT will work on this and attempt to get it out to members by the next meeting for discussion at the May meeting.

Patients' Council Running Costs – Members were asked to be mindful of taxi costs when booking taxis and where possible to use alternative methods of transport. It was suggested that we could hire a minibus and Dave Sweeney volunteered to be the driver and collect members from their home addresses.

Action: Look into the cost of hiring a minibus to use to collect members when attending events.

Public Panel Representation – Members were advised that the Public Panel is an open meeting whereby anyone interested can attend to advise of any information that is not getting out to the public in relation to health services in the area. Therefore any member of the Patients' Council that wishes to attend is welcome. However, the only people that can claim out of pocket expenses for the meeting are; David Cartwright, Rosemary Donnelley, Barbara Allen and Hazel Healey who represent each area. Members were also informed that the Healthy Futures Delivery Unit have arranged a meeting for 7th April to give an update to the JOSOC and HOSC, this will be similar to that of the Patients' Council training on 2nd April.

ACTION

John Deakin
29/04/09

Action: Send out a Public Panel meeting schedule for 2009 to all members.

Liz Aston
29/04/09

Warwick NHS Institute update – Members were informed that David Cartwright, Mick Ainsworth, Gareth Thompson and Paul Mainwaring attended an event “Living Our Local Values” arranged by Warwick University which took place on 12th March. At the event members were advised that work carried out some time ago with the Patients' Council has been incorporated in the publication of a book by the well known publishers Radcliffe on engagement. Members were also informed that Warwick University have volunteered our services at groups all over the country and that they would fund our work.

North West NHS Alcohol Team – The Patients' Council has been asked to assist in the development of case studies.

5. Healthy Futures

General Update

The Roadmap is still to be signed off by ? and Bury NHS have rejected the roadmap due to lack of trust with Pennine Acute.

Transport - Members were updated on the business plan for the bus linkage system. A copy of the bus route for the linkage system was distributed to all members. The bus stops are numbered on the map and John Deakin will supply members with a list of the 27 stops.

Action: Supply members with an electronic copy of the map together with a list of the numbered bus stop locations.

John Deakin
29/04/09

Paul Mainwaring and Martin Reddy met with DHL a transport consultancy to discuss the bus linkage system. The linkage system will run for 20 hours per day between 4am-midnight 7 days per week. The bus route will take approximately 1 hour 16 minute and will run every 15 minutes from each hospital stop. There will be no charge for using this service and no criteria in place.

Action: Provide members with a copy of the Transport Vision document when available.

Paul Mainwaring
29/04/09

Clinical Workstreams

Members were advised that they will receive Clinical Workstream packs relevant to their chosen Workstream as and when these are available. The first set of papers available related to Diabetes and this was distributed to Barbara Allen and Gareth Thompson at the meeting.

6. Making It Better

Sue Wallis had sent her apologies for the meeting and Paul gave a brief update advising that as of 26th June Healthy Futures will be losing MIB.

The Children's A & E department at North Manchester General is now open.

The Programme will be launching next week and details of the planned moves will be available to the public.

7. For Information

Members were given a copy of the following documents for information:

- What is good care at end of life?
- Greater Manchester CATS overview
- The North West's Annual Inspiring Women Awards

8. Future Events

Healthy Futures Roadshow Briefing

This will take place on 2nd April 09 at 9.30am-4.30pm at the Middleton Masonic Hall. It is extremely important that members attend this to prepare them for attending the Roadshow which commences on the 21st April.

Healthy Futures Roadshow Presentation Training

This will take place on 3rd April 09 at 9.30am – 12.30 at the Training Room at Atrium House, Bury. This only needs to be attended by members volunteering to make presentations at local groups within the NE sector about Healthy Futures plans.

Healthcare Experiences Focus Groups

Members were advised that the National Nursing Research Unit is coming up from London to hold 2 focus groups lasting for two hours on the 20th April at the Masonic Hall in Middleton. The first session will commence at 10.30 and the following members agreed to take part; Dave Sweeney, Marie Douglas, Hazel Healey, Jean Frankell, Anna Sidebottom, Rosalind Abbotts. The second session will commence at 1pm and the following members agreed to take part; Barbara Allen, Gareth Thompson, Dave Cartwright, Paul Mainwaring, Ray Howlett, John Eastwood.

Future Patients' Council Debates

It was agreed that Debates should be held quarterly prior to the main Patients' Council meeting and therefore the next one to take place will be in May and the topic will be End of Life which John Eastwood will facilitate. It was agreed to send an invite out to; GP's, Macmillan Nurses, Christies, Springhill, Alexander, Dr Hershaws, Childrens Hospices, etc.

Action: Arrange for a guest speaker to attend the End of Life Debate in May.

Action: Send out invites for the Patients' Council debate in May about End of Life within the next two weeks to ensure good attendance.

Life After Stroke

This event has been set up by NHS Manchester and Manchester City Council and will take place on 23rd April at 8.45am – 3.30pm at the City of Manchester Stadium. The following members agreed to attend this event; Marie Douglas, Dave Sweeney, David Cartwright, Hazel Healey, Barbara Allen.

Action: Contact the organisers of the Life After Stroke event on 23rd April and advise of the members who wish to attend.

9. AOB

Carers Handbook

Gemma Cresswell
29/04/09

Liz Aston
08/04/09

Liz Aston
23/03/09

Members were advised that instead of payment for the work carried out in producing the carers handbook Oldham PCT have agreed to purchase 20 interactive voters handsets that the Patients' Council will be able to utilize at public events/focus groups.

Patient and Public Involvement in OOH and UCC

Barbara Allen and Saeed Anwar attended this event in Birmingham on 19th March. Members were advised that the north east is well in front of the rest of the country in terms of OOH and UCC. The report for this event will be posted on the website in due course for members to look at.

Moorgate LIFT Centre Bus Stop

It was brought to the council's attention that there is no allocated bus stop at the Moorgate LIFT Centre.

Action: Request a copy of the travel plan from Bury Council for the Moorgate Primary Care Centre.

John Deakin
29/04/09

It was also reported that a member of the public requested Rossendale Transport to stop outside the Moorgate Centre they refused to do this and drove to the next available bus stop.

Action: Contact Rossendale Transport to request a bus stopping policy and report at the next meeting.

Liz Aston
29/04/09

Townside Primary Care Centre

Members expressed concern in relation to safety when accessing the Townside Centre and that the only way to do this would be to go via a subway.

Action: E-mail Alison Mitchell to request security provisions for patients accessing the Townside Centre via subway or busy dual carriageway.

Gemma Cresswell
29/04/09

Patient Case Study

Gemma Cresswell has interviewed Ken Holt and Anna Sidebottom in relation to doing a patient case study. This will be written up and sent to Ken Holt and Anna Sidebottom for approval. These case studies will be used for featuring in Healthy Futures documentation, for Patients' Council use, Carers Group use and as evidence of patient experience at Clinical Workstream meetings.

Joint Service Centre (Pendleton)

Hazel Healey and Marie Douglas attended a visit to a Joint Service Centre in Pendleton.

The group were informed of an issue with a member of the public who's spouse is suffering from Alzheimer's and has been put into a home for people with mental health problems. They cannot find a nursing home that caters for Alzheimer's sufferers.

Action: Obtain a list of nursing homes that cater for Alzheimer's sufferers and forward to Marie Douglas.

Gemma Cresswell
ASAP

10. Date of Next Meeting

The next meeting will be held on Wednesday 29th April at 12–4pm at the Masonic Hall. Agenda items and apologies to Liz Aston (liz@patientscouncil.org.uk or 0161 766 9323) by 22nd April 09.