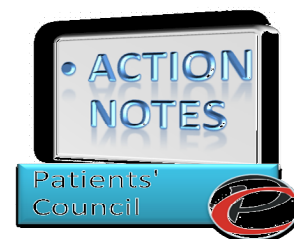


**NE Sector Greater Manchester Patients' Council
25th February 2009, 1 – 4pm, Masonic Hall**



Present

Anna Sidebottom
Barbara Allen
Dave Sweeney
David Cartwright
Elizabeth Lynsky
Gareth Thompson
Hazel Healey
Jean Frankell
John Eastwood
John Ruane
Ken Holt
Marie Douglas

Mick Ainsworth
Olwen Fish
Paul Mainwaring
Ray Howlett
Rosemary Donnelley

In attendance

John Deakin
Liz Aston
Nicola Crosby

Apologies

Angela Wood
Caroline Powell
Gemma Cresswell
Pat Walmsley
Ray Mallinson
Rosalind Abbott
Rosie Kingham
Saeed Anwar
Sue Curzon
Sue Wallis
Valerie Horwood
Vera Tansley

1. Apologies

As above.

2. Foundation Trust Status

A presentation on Foundation Trust Status was given by Tom Wilders, Director of Strategic Planning for PAHT.

A copy of the presentation is available upon request for those that did not received a copy and will automatically be given to members that were not present at today's meeting.

Action: Obtain an electronic copy of the Foundation Trust Status Presentation given by Tom Wilders to distribute to all members.

ACTION

Liz Aston
25/03/09

Action: Forward any questions relating to the Foundation Trust to Paul Mainwaring to send to Tom for answering.

Members
06/03/09

3. Notes of the previous meeting

The notes of the meeting held on 28th January 2009 were approved.

4. Matters Arising

See updated action tracker (Feb 09).

5. Council Business

Exec Board Update – It was recommended by the Patients' Council's that all future Patients' Council regions set up will become associate members and not a division of the main Patients' Council. Paul Mainwaring will be meeting with BwD Patients' Council to convert their membership as discussed.

The Exec Board are currently working on a business plan for future engagement.

6. Healthy Futures

Healthy Futures Roadshow Briefing

Members were advised that the Healthy Futures Roadshow Briefing would take place on 12th March, 9.30am-4.30pm at the Middleton Masonic Hall. A copy of the Healthy Futures Roadmap that will indicate when and where the services moves will occur will be distributed on the day.

Presentation Training

Members were informed that the presentation training would take place on 16th March, 9.30am-12.30pm at Atrium House. Members wishing to attend are as follows; Barbara Allen, Dave Sweeney, Dave Cartwright, Elizabeth Lynsky, Gareth Thompson, Jean Frankell, John Ruane, Marie Douglas, Ray Howlett, Rosemary Donnelly.

7. Making It Better

An update on the Making It Better Programme was deferred until the next meeting due to the receipt of apologies from Sue Wallis.

Making It Better Focus Groups (Bury and Rochdale)

The MIB Focus Groups have now taken place and it was felt that a pregnancy guide booklet should be produced which would take women through all the stages of pregnancy and what care they should expect to receive and how to ensure they receive it.

8. For Information

Members were given a copy of the following documents for information:

- Service Delivery Model Chart - this will be explained at the HF Roadshow Briefing Session.
- Maternity Capacity Letter
- Obesity Article from HSJ Magazine
- Record of diary of event contributors – members were encouraged to complete the diary of events forms for all meeting that they attend as it is clear that not everybody is completing them.

9. Future Events

- Live Life 2009 – This event will take place on Monday 2nd March at the new Middleton Arena and commences at 11am and ends at 8pm.
- Celebrate Diversity in the Community with NWAS – Members were informed that this event takes place on Saturday 7th March 10am-3pm at The Bridgewater Hall, Manchester, M2 3WS. Further details of the event were enclosed in member's packs for their information.

Action: Members to inform Liz Aston if they wish to attend the event Celebrate Diversity NWAS event of 7th March.

10. AOB

Patients' Council Awards

Members were advised that the SHA are interested in sponsoring the Patients' Council

Members
02/03/09

Awards. It was agreed that all members are to forward suggestions to Paul for him to produce a list of suggestions for the next meeting. It was agreed that JF would lead on this with PM.

Patients' Council Debate

It was felt that today's Older People's Services and Involvement in Health Debate went well. However, members agreed that the debate topic should be more specific. Some suggestions for the next debate were as follows;

- Not Satisfied with Treatment you have received at Hospital?
- Are we losing or gaining?
- Complaints within the health service
- Planned Gains and Losses.

Action: Produce an outcome report from the event and post on the Patients' Council website and distribute to all attendees.

Paul Mainwaring
25/03/09

Choose and Book

Members experienced difficulty getting the Choose and Book Questionnaires completed as not many people knew what Choose and Book was. It was suggested that somebody attends to give a presentation on this subject.

Action: Nicola Crosby to look into arranging someone to attend to give a presentation on Choose and Book.

Nicola Crosby
25/03/09

Acronyms List

Members were requested to look at the up to date acronyms list, which has recently been updated by Barbara Allen, and to forward any missing acronyms direct to Barbara.

Action: Forward any missing acronyms to Barbara Allen to add to the list.

Members
25/03/09

Bury PCT Roadshow

It was brought to the attention of the council that members who recently attended the Bury PCT Roadshow were disappointed with the co-ordination of the event and would like to ensure that any future Roadshow's be run with the assistance of the Patients' Council and not with the expectation that the members run the actual Roadshow.

NHS London

A recent e-mail has been received from Stephen Lightbown who is currently working with NHS London. They have advised that they are interested in setting up a group similar to that of the Patients' Council in London and would like to meet to discuss further.

Action: Arrange an appointment for Paul to meet with Stephen Lightbown to discuss setting up a group similar to the Patients' Council in London.

Liz Aston
25/03/09

GP Surgery Secret Shopper Exercise

It was agreed that all members would take part in a GP Surgery Secret Shopper Exercise to obtain information about ease of getting same day appointments to see a doctor.

Action: Look into commencing a GP surgery secret shopper exercise to obtain information about ease of getting same day appointments and look at incorporating this with other issues and report at the next meeting.

Paul Mainwaring
25/03/09

11. Date of Next Meeting

The next meeting will be held on Wednesday 25.03.09, 12-4pm at the Masonic Hall. Agenda items and apologies to Liz Aston (liz@patientscouncil.org.uk or 0161 763 5644) by 18.03.09.