



**Patients' Council
30th April 2008
12 – 4pm, Masonic Hall**

Present

Barbara Allen
David Cartwright
Elizabeth Lynskey
Gareth Thompson
Hazel Healey
Jean Frankell
John Ruane
Marie Douglas
Olwen Fish
Paul Mainwaring
Ray Howlett
Rosemary Donnelley

Saeed Anwar
Vera Tansley

Apologies

Anna Sidebottom
Dave Sweeney
Kamran Rafiq
Ken Holt
Mick Ainsworth
Pat Walmsley
Sue Curzon
Sue Wallis
Valerie Horwood

In attendance

John Eastwood
Liz Hudson
Nicola Crosby
Rosie Kingham
Raymond Mallinson

Absent

Ken Ratcliffe
Yvonne Ratcliffe
Val Bayliss-Brideaux

1. Council Business

Members were introduced to Ray Mallinson.

Terms of Reference

Members discussed the funding and structure of the Patients' Council and it was agreed that the structure of the Patients' Council would change and become similar to that of a Social Enterprise thus gaining the Patients' Council independence and allowing them to raise money for use within the Patients' Council.

It was felt that the Patients' Council needed to identify its unique selling points to be able to advertise the Patients' Council services. Services that the Patients' Council could offer were discussed.

It was agreed that the TOR must allow for flexibility and incorporate the operation of the group and its aims.

It was also felt that a Patients' Council Achievements List should be produced incorporating statements from PCT's that have used our services.

Obtain full details on "Social Enterprise" and forward to all members.

Re-draft the Terms of Reference.

Draft a Business Plan incorporating the operation of the group and its aims.

Draft a list of Patients' Council Achievements incorporating PCT statements.

2. Notes of the previous meeting

The notes of the meeting held on 26th March 2008 were approved.

3. Matters arising (Action Log)

ACTION

Barbara Allen
16th May 2008
Paul Mainwaring
28th May 2008
Paul Mainwaring
28th May 2008
Paul Mainwaring
28th May 2008

See updated Action Log (April 08).

4. For Information

4.1 Manchester Safety Policy – All members were given a copy of the Manchester Safety Policy for their information.

4.2 Clean up your act article – All members were given a copy of the said article as a consequence of action number 260308/05.

5. Sub Groups

5.1 Carers – Members were given an update on the carers group. It has been agreed by the Carers Group that they have gone as far as they can with regards to the pill box research and it has been agreed that they will make recommendations on pill boxes to local pharmacies.

Invite a member of the Local Area Pharmaceutical Committee from each PCT area to present pill box research to them.

Carer's Group
25th June 2008

5.2 Diabetes – GT and PM to put an update report and actionplan together.

5.3 Education – Members were provided with a written update prior to the meeting by Dave Sweeney. No concerns re the report were raised.

5.4 Hospital Infections – Members were advised that the voice box on the Hand Wash station at Fairfield Hospital is now back in action, however the message is running every 10 minutes which members felt is not often enough. Once in place this alcohol hand wash design needs to be rolled out at all four PAHT sites. It was also felt that there needs to be a Patients' Council presence at the hand wash station to get the message across to the public and staff.

Write to Vic Crumbleholme re the voice box on the Hand Wash Station at FGH and request the voice message to be run continuously.

Paul Mainwaring
28th May 2008

5.5 LIFT – No update.

5.6 Mental Health – Members were given an update report “The 2nd Stage of the Bury Mental Health Service Users Consultation” from Pat Walmsley prior to the meeting. Members discussed the issue of support for carers who care for people with mental health and length of waiting list.

Obtain contact details for PPI Department within Pennine Care to arrange a meeting to find out what services are available for Mental Health.

Jean Frankell
28th May 2008

Write to the PCTs to request details on Mental Health services within their area.

Paul Mainwaring
28th May 2008

5.7 Obesity – No update.

5.8 Reading Service – No update. In accordance with action 260308/02, Liz Hudson is to arrange a Readers Group Training morning.

5.9 Transport – Members were advised that the Transport Survey will start in two weeks time and that Ray Howlett and John Ruane will be the two people

leading on this research. It was agreed that members would be provided with a copy of the transport survey timetable so that any other members that wish to take part can do so.

Circulate a copy of the transport survey timetable to all members.

5.10 Working Partners – Members were advised that Tameside and Glossop PCT are looking into the possibility of forming a Patients' Council in their area and a meeting has been arranged to discuss this further.

Members were advised that members of the newly formed BWD PCT Patients' Council have been invited to attend next months meeting to share experiences with the group.

6. AOB

Healthy Futures Roadshow

Members were thanked for their continuous support and efforts throughout the Roadshow which saw the distribution of over 47,000 Healthy Futures documents.

Members were also advised that the Healthy Futures Roadshow will continue to visit Sheltered Accommodations and Colleges within the area. The college visits will involve a team of 4/5 members actually going into the classrooms to educate young people about the Healthy Futures changes. This exercise will also be used to recruit members for the Youth Patients' Council.

Buddying Service

Members discussed a Patient Buddying Service that could be provided by the Patients' Council to prevent DNA's within hospitals and GP surgeries.

Mission Equality

Members were thanked for attending the Mission Equality Events.

Health & Social Care Strategic Group (HMRPCT)

Members were advised that HMRPCT have invited the Patients' Council to be a part of the above group. The next meeting date for this meeting is on 16th May 2009 at 9am, venue to be confirmed. Members who expressed interest were as follows; Barbara Allen, Marie Douglas, Hazel Healey, Vera Tansley, Ray Howlett, Elizabeth Lynskey and Paul Mainwaring.

Healthy Futures Update

The Healthy Futures Update Presentation by Rob Thompson has been re-scheduled to take place at the next Patients' Council meeting.

New Office

Members were advised of a new office base and that details will be forwarded to members.

Forward contact and address details of new office.

Blue Card Scheme

Members discussed the Pharmacy Blue Card scheme. There was some confusion as to who gives out these blue cards as they were originally intended to be given out by pharmacists when patients present at the pharmacy to relieve pressure from GP's and to promote the extra services offered within some pharmacy's. If the original

Liz Hudson
28th May 2008

Liz Hudson
14th May 2008

ailment arises for the third time on the blue card the pharmacist would then refer the patient to the GP. However this has caused some confusion due to GP's giving the blue cards out to patients.

Seek clarification of the Blue Card scheme.

Hospital Parking Facilities for the Disabled

Members discussed the issue of hospital parking for the disabled. It was agreed that we should look into national results and compare with local hospital parking.

Forward a copy of the PAHT new Car Parking Policy to John Eastwood for him to compare with national parking results and report at the next meeting.

**Paul Mainwaring
28th May 2008**

**John Eastwood
28th May 2008**

7. Date of Next Meeting

The next meeting will be held on Wednesday 28th May 2008, 12 noon – 4pm at the Middleton Masonic Hall. Agenda items and apologies to Liz Hudson (liz.hudson@patientscouncil.org.uk or 0161 763 5644) by 23rd April.