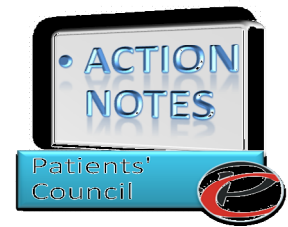


**Patients Council
28th May 2008
12 – 4pm, Masonic Hall**



Notes

Present

Paul Mainwaring
Barbara Allen
David Cartwright
Elizabeth Lynskey
Saeed Anwar
Dave Sweeney
Anna Sidebottom
Hazel Healey
John Ruane

Marie Douglas
Jean Frankell
Olwen Fish
Mick Ainsworth
Vera Tansley
Gareth Thompson
Rosemary Donnelly
Pat Walmsley

Apologies

Liz Hudson

In attendance

Gemma Cresswell
Nicola Crosby
Shirley Littlewood
Rob Thompson
Rosie Kingham
Bryan Hammond
Raymond Mallinson
John Eastwood

1. Notes of the previous meeting

The notes of the meeting held on 10th April 08 were approved.

2. Healthy Futures Update

Rob Thompson presented an update on the Healthy Futures programme. Members were given a copy of the latest planned service changes for the four main hospitals over the next 5 years and a copy of the Healthy Futures implementation plan. Members also received information on Map of Medicine.

Rob Thompson advised members that the Patients Council are still at the heart of any decisions made and that they are able to raise any issues regarding the 5 work streams directly to the Reconfiguration Board through their chair Paul Mainwaring.

3. Council Business

After the recently Roadshow at which many younger people with children advised when asked if they knew or believed that Booth Hall Hospital would be closing next year. Members of the Patients' Council were advised that either they were unaware or that they had been told by staff at Booth Hall not to worry as its been closing for years and never does.

It was felt that although Booth Hall is not part of Healthy Futures or Making it Better programmes, the Patient Council needs to look at this area in more detail as it will have an effect on the public across the whole of North East Manchester. It also has the ability to undermined other such projects planned with the Healthy Futures and Making it Better programmes.

Action: obtain further information on both the Comm's and Engagement plans for the move to North Manchester Hospital.

With estates playing a major part in the delivery of the Healthy Futures programme

member of the Patient Council felt a greater understanding was required by them to understand the delivery programme. Therefore, it was agreed to request an estates presentation from Graham Lord at PAHT.

Action: Arrange Estates presentation with Graham Lord

4. Matters Arising (Action Log)

See updated action log (May 2008)

5. For Information

Members were advised by Paul Mainwaring of Kamaran Rafiq passing away. The chair advised that a card and donation had been sent on behalf of the Patients' Council and its members.

6. Sub Groups

- 6.1 Carers – members were advised that the carers section on the Patient Council website will be launched in June 2008.
- 6.2 Diabetes – No update. In accordance with action 260308/05, it has been confirmed that the Snack Box is available at all 4 hospitals, members were asked to ensure their relevant groups were made aware.
- 6.3 Education – members were advised that the college programme was now starting to take shape and that further information will be made available soon.
- 6.4 Hospital Infection - No update. In accordance with action 121207/15, Liz Hudson has contacted Derek Butler to come and talk to the Patients Council about his MRSA story and we are awaiting confirmation of dates.
- 6.5 LIFT – Members were informed that Oldham Primary Care Trust is opening an Urgent Care Centre in its central Oldham Town Centre Project – Members discussed the possible confusion this could cause with people coming from Rochdale once the A&E service is transferred to the Royal Oldham Hospital. Furthermore, members discussed the possibility of displacement of services at PAHT with the development of other Urgent Care centres not planned within the Healthy Futures programme.

Action: Members decided they would like to see the Foundation Trust plans.

- 6.6 Mental Health – No further information currently available
- 6.7 Obesity – No further information currently available
- 6.8 Reading Service – No further information currently available
- 6.9 Transport – Secret shopper on transport to start in the next month with Ray Howlett, John Ruane, Mick Ainsworth and Raymond Mallinson undertaking it, others were invited to take part.
- 6.10 Working Partners – Members discussed the positives of helping to set up further Patient Councils in wider areas as this will provide an opportunity to discuss what

works and why and use information learned to help each area to progress. Members were informed of the patient group in Blackburn which has been successful in avoiding mistakes made by this group through learning with representatives from the Patient Council.

7. AOB

Work streams

With the huge amount of work involved members agreed that a workshop will be held to help members focus on the timeline in conjunction with the workstreams to ensure Patients' Council members efforts are engaged for best use. It was recommended by the chair that there should be a lead person on each of the work streams with a deputy in order to provide the Patient Council with a spokesperson.

Action: Liz to arrange urgently a workshop for the above.

Newsletter (NEW)

Members discussed the introduction of a bi-monthly/quarterly newsletter which will be a reference library of anything that will be of interest to the Patient Council, patients and members of the public. The Primary Care Trusts and PAHT will be asked for factual information to be included and work streams and their sub groups will be invited to add information also. Members who expressed interest in editing the newsletter: Hazel Healey and Dave Sweeney.

Action: meeting to be set up to start the planning of this in June 08 (Liz)

Facebook

Members discussed again the option of having a blog set up for the Patient Council to discuss topics in detail before they come to meetings (for those with internet access) and the social networking site Facebook was suggested. It was also recommended to see what facility the Patients' Council website has for hosting its own blog.

Action: Paul Mainwaring to look into hosting a blog on both Facebook and/or the Patients' Council website and report back at the next meeting.

Social Enterprise

It was agreed that the Patients Council should commit to becoming a social enterprise. Members agreed that although Healthy Futures is committed to funding the Patients Council for the works on the Healthy Futures programme. That as a social enterprise the Patients Council will be able to work with other groups and will be able to charge a nominal fee for commissioning work such as secret shopper on public transport, attendance at road shows and also making videos for similar groups across the country. It was also discussed that with the extra funds the Patient Council receives the view for the future should be opening a shop in the town centre or in a LIFT centre where volunteers can help the public directly.

Action: Paul Mainwaring to set up a planning meeting to move forward asap and report back at the next meeting.

8. Date of next Meeting

The next meeting will be held on Wednesday 25th June 2008, 12 noon – 4pm at the Middleton Masonic Hall. Agenda items and apologies to Liz Hudson (liz.hudson@patientcouncil.org.uk or 0161 763 5644) by 18th Jun 2008.