

**NE Sector Greater Manchester Patients' Council
26th November 2008, 12 – 4pm, Masonic Hall**



Present

Anna Sidebottom
Barbara Allen
Dave Sweeney
David Cartwright
Gareth Thompson
Hazel Healey
Jean Frankell
John Ruane
Marie Douglas
Olwen Fish
Paul Mainwaring

Ray Howlett
Rosemary Donnelley
Saeed Anwar
Vera Tansley

In attendance

Brian Spencer
Gemma Cresswell
James Leeming
Liz Hudson
Nicola Crosby

Apologies

Elizabeth Lynskey
John Eastwood
Mick Ainsworth
Ray Mallinson
Rosie Kingham
Sue Curzon
Valerie Horwood

1. Apologies

As above.

2. Notes of the previous meeting

The notes of the meeting held on 24th October 2008 were approved.

3. Matters Arising

See updated action log (November 2008).

4. Council Business

Details of a new member for the Heywood, Middleton and Rochdale area had been received and an invite has been sent accordingly together with an application form.

A copy of the notes from Executive Board Meeting of 16th October were distributed to all members for their reference.

Members were advised that a bank account for the Patients' Council is in the process of being set up.

5. Equitable Access Presentation

A presentation on Equitable Access was given to the members and a copy of the presentation was distributed.

Action: Send out copies of the Equitable Access Presentation to members not present.

Members were advised that most of the bidder interviews have now taken place and that these will shortly be awarded to the successful applicants and contracts should be signed by December. HMR NHS are in the process of setting up a project team that will run until

ACTION

Liz Hudson
17/12/08

late 09. Successful applicant's contracts will last for five years.

6. Mental Health

A copy of a small booklet "Improving Mental Health Services in Middleton" was distributed to all members. This booklet gives details on who currently provides these services, future plans, what is expected from the provider of the services, together with a small questionnaire which requires a response by 14th January. This leaflet has been delivered to Doctors surgeries, Making Space, MIND, etc all in the Middleton area.

Action: Members to look in their GP surgery's to see if the document is out on display.

Members
17/12/08

7. Divisions

7.1 Carers – Members were reminded of the forthcoming Carers Rights Day at the Links Centre in Oldham on Friday 5th December of which the Patients' Council will be running a stand at the event.

7.2 Public Panel – The next Public Panel is on the 12th December and members will be given an update at the next meeting.

7.3 Parent and Baby – nothing to report.

7.4 Staff Side – Members were advised that concerns re the number of staff leaving within Pennine Acute due to uncertainty were raised by a Unison representative. Paul is due to attend an event at the Magic Centre on Monday 1st December with Staff Reps where he will gather further information re this issue and will give an update at the next Patients' Council meeting.

Action: At the next Reconfiguration Programme Board Meeting request assurance as to staff shortages due to staff moves when the new services are in place.

Paul Mainwaring
17/12/08

7.5 Youth Council – Members were advised that an update from Sarah Lutkevitch, youth council member, will be given in January 2009.

8. Sub Groups

8.1 Diabetes – Gareth Thompson recently attended the Diabetes UK AGM in Leeds. Members of the local Oldham Diabetes Group have now had two meetings whereby they are working towards raising awareness of diabetes for people who do not have the condition.

Action: Arrange for DC, BA and DS to have sight of the Service Delivery Model for diabetes.

Paul Mainwaring
17/12/08

8.2 Education – It was agreed that this sub-group should be re-named to training. Saeed Anwar and Dave Sweeney are to work on developing this sub-group.

8.3 Hospital Infections – Members were given a brief summary of the Pennine Acute Infection Prevention Summit which took place on 24th November at the Village Hotel. Results show that MRSA figures are coming down and that C Difficile figures are also falling. The issue of no resources for changing facilities for staff to change into their

uniforms was discussed. Attendees of the event were informed of safety representatives that will be present at the hospital sites to help combat hospital infections. Figures show that the UK are doing better than Europe and USA in terms of hospital acquired infections. There was a presentation given by a pharmacist about the different types of antibiotics to use and not use when treating the different infections.

Action: Write to Marion Carroll to request how they are quantifying their figures relating to hospital acquired infections.

8.4 LIFT – Car Parking at a number of LIFT centres has again been highlighted as a major issue.

Action: Carry out research at LIFT car parks and write a brief report giving details of the findings.

John Ruane
17/12/08

8.5 Mental Health – Members were informed of the story in the Rochdale Observer re plans for a £10M mental health care unit on the Birch Hill Hospital site. The unit would provide treatment and intensive rehabilitation for 45 adults with varying stages of mental illness and aims to provide better quality of care for patients closer to their homes. A planning application has been submitted to Rochdale Council with a decision expected in January.

8.6 Obesity – Members were advised that the GP Care Board are considering employing a dietician for one day per week for the Rochdale area specifically for people with problems with obesity.

8.7 Reading Service – nothing to report.

8.8 Transport – The transport plan is due to be complete by early 09.

9. Choose and Book

A copy of a questionnaire re Choose and Book and PTS designed by John Deakin, Paul Mainwaring and David Cartwright was distributed for members approval. With the exception of some minor amendments the form was approved and members were asked to get a response, from a minimum of 10 people, to the questionnaire.

Action: Members to get 10 Choose and Book questionnaires completed prior by 16th December.

All Members
16/12/08

10. For information

Members were given a copies of the following documents:

- Updated Patients' Council Meeting Dates for 2009
- PAHT Annual General Meeting Report
- Congestion Charge Response Letter
- Annual Health Check Press Releases
- Response to the NHS Constitution Consultation

11. Healthy Futures Update

Members were advised of the large amount of reading material that must be read and advised that folders for each of the Clinical Workstream Sub-groups would be prepared for each member.

Action: Create Clinical Workstream Folders for each Workstream sub-groups and distribute to the relevant members. These folders will be hand delivered.

John Deakin
17/12/08

Action: Ring Liz Hudson to arrange a one to one with Paul Mainwaring to discuss aspirations and discuss any queries/concerns relating to the Healthy Futures Programme.

Members
17/12/08

12. Making It Better Update

Members were given a copy of the November Making It Better Newsletter and were advised that there will no longer be representation from the MIB team at future Patients' Council meetings.

Action: Request representation at the Patients' Council meetings from Making It Better.

Paul Mainwaring
17/12/08

13. Events

Members were informed of an Essence of Care Continence Event taking place on Friday 12th December at Spring Hill Hospice.

Action: Members that wish to attend the event are to inform Liz Hudson by Monday 1st December.

Members
01/12/08

The importance of completing the Patients' Council diary of events forms was reiterated to members. Members were also advised that if there are any minutes available from an event in which they have attended these can be added to the website as a report.

Action: John Deakin to send more copies of the diary of events form and report form to all members by e-mail and by post to the members not on e-mail.

John Deakin
17/12/08

14. AOB

Action: Letter to Pennine Care to request representation from the Patients' Council to sit on the Patient Involvement Group which Jean Frankell will be the representative.

Paul Mainwaring
17/12/08

Action: Arrange for Yarni Finney, Project Manager for Assessment Processes, who sits on the Common Assessment Framework Group to come and give a presentation.

Paul Mainwaring
17/12/08

Members expressed concern about the lack of representation from Manchester PCT.

Action: Add Manchester PCT representation as an item on the December agenda.

Liz Hudson
17/12/08

15. Date of Next Meeting

The next meeting will be held on Wednesday 17th December 2008, 12 noon – 4pm at the Middleton Masonic Hall. Agenda items and apologies to Liz Hudson (liz.hudson@patientscouncil.org.uk or 0161 763 5644) by 10th December 2008.

