

Blackburn with Darwen Patients' Council
23rd October 2008, 12-4pm
The Montague Centre, Blackburn



Present

Andrew Prugar
Anne Ray
Brian Spencer
Bryan Hammond
Lesley Spencer
Paul Mainwaring

In attendance

Jan Hart
Andrea Ashton
Jean Cluness (possible new member)

1. Apologies

Madhubala Pandya
Tracey Walsh
Andy Harrison

2. Introductions

No introductions necessary.

3. Notes of the previous meeting

The notes of the meeting held on 23rd September 2008 were approved subject to the following amendment:

Jean Cluness was in attendance.

4. Actions from previous meeting

Members were advised that an application for funding from the Arts Council had been made and that Paul would report the response at the next meeting.

5. Council Business

- Membership – Members discussed having a Patients' Council Open Day Event to recruit more members and extend knowledge of the group. It was agreed that this should be held mid January. Possible venues were Wesley Hall and Bangor Street. It was agreed that this event should be advertised by; local radio stations (Radio Lancs and B Radio 107), in the local paper (Lancashire Evening Telegraph) and by sending out details of the event to all local groups. It was also suggested that we put an advert in the CVS quarterly newsletter and the Older People's Forum newsletter.

Action: Send out a list of local groups within the Blackburn with Darwen area to all members for them to cross check and add any groups that are not listed.

Action: Draft up an invite for the Patients' Council Open Day Event for members to approve at the next meeting.

Action: Set a date and book a venue for the Patients' Council Open Day in

ACTION

Liz Hudson
18/11/08
Liz Hudson
18/11/08

Liz Hudson

January 2009.

18/11/08

- Training – Members discussed having a short training session to prepare them for the Open Day in mid January. This training will take place during the next meeting of Tuesday 18th November with an extended time of 12-5pm at the Montague Health Centre.

6. LIFT Update

Members were given copies of an update leaflet on the LIFT development produced by Jan Hart. The leaflet detailed key dates for the LIFT development, the vision, the identity and an overview of the different levels of the building.

Members discussed the possibility of setting up a Roadshow to promote the new LIFT centre which they would like to begin in January 09. It was agreed that it was important to cover the working community and young people during the Roadshow and in order to capture this audience the Roadshow would need visit a number of locations such as; shopping centre, retail parks, colleges, etc. The Roadshow would also need to cover weekends and evenings. The possibility of using a port cabin was suggested to have information on the LIFT development which could be manned by the Patients' Council members. College visits could be done prior to the Christmas period. It was suggested that the PCT invest in producing a 3D model to promote the LIFT centre to members of the public.

Action: Draft an engagement plan for the January Roadshow that the Patients' Council members will run.

Paul Mainwaring
18/11/08

Jan Hart invited members to attend a workshop at the Guide Business Centre to discuss and clarify any issues relating to the new LIFT development in order to prepare them for any awkward questions whilst on the Roadshow. It was agreed that members would attend a meeting with Jan Hart at the Guide Business Centre on Friday 14th November at 1.30-3.30pm.

Members present gave authorisation for Liz Hudson to provide Jan Hart with their contact details.

Action: Provide Jan Hart with members contact details.

Liz Hudson
18/11/08

The group discussed the possibility of producing a small newspaper with details of the LIFT development, incorporating the benefits of the new centre which could be used to hand out on the Roadshow.

Action: Members to provide details of what they would like to see incorporated should a newspaper be designed to give out at the Roadshow.

All Members
18/11/08

Andrea Ashton gave a presentation on the LIFT development and copies of the presentation were distributed amongst the members present.

Action: Forward copies of the presentation and leaflet to members not present at the meeting.

Liz Hudson
18/11/08

The presentation gave details of; rationale, affordability, services that would be provided on each level of the building, the design of the building providing details of the different zones for each level, artists impressions of the building, car parking and details of public and patient engagement.

Members were informed that there will be a separate entrance for the young person's resource centre.

They are looking into the possibility of a Social Enterprise running a cafe within the premises and have also looked at using WRVS.

Action: Draft a letter for the local press and council advising of the Patients' Council involvement in the development of the LIFT centre for members to approve.

Paul Mainwaring
18/11/08

Members discussed the car parking issues. Blackburn with Darwen PCT advised that they are currently working in partnership with the council to provide additional staff parking.

Jan Hart referred to the trip to Nottingham to see the transport linkage system that Paul is in the process of arranging and advised that she would also like to attend.

It was suggested that a member of the Patients' Council sits on the PCT Transport Planning Group to give a patient view. Bryan Hammond showed an interest in becoming part of such a group.

Action: Forward details of the Transport Planning Group to Bryan Hammond.

Liz Hudson
18/11/08

It was agreed that we pull together the Patients' Councils list of recommendations from our report that was produced in the early stages of the group and prepare a list of questions prior to the workshop on 14th November. It was agreed that a meeting to prepare a list of questions for the 14th November should be set up.

Action: Arrange a meeting to prepare a list of questions relating to the LIFT centre for the workshop on the 14th November.

Liz Hudson
31/10/08

Action: Send a copy of the member's questions to Jan Hart prior to the workshop on the 14th November.

Liz Hudson
12/11/08

7. Update on LINKs

Members were informed of the forthcoming LINK launch on 30th October at 2-4pm at the King Georges Hall, Blackburn. All members advised that they would like to attend the event.

Action: Inform Andy Harrison of members that would like to attend the launch event of LINKs on 30th October.

Liz Hudson
27/10/08

8. Blackburn with Darwen Older People's Forum

Members were advised that there is a North West Older People's Forum on 5th November at Preston County Hall which Paul is attending to give a presentation on the Patients' Council. Paul will give an update at the next meeting.

9. BwD Trust Board Meeting 12th October 08

Anne Ray distributed a summary of the BwD Trust Board Meeting held on 12th October 2008.

Action: Add a copy of the report onto the diary of events page.

John Deakin
18/11/08

10. AOB

Members were informed that Brian Todd had arrived for the meeting, however, left

abruptly before Paul arrived. He was rude and insulting towards other members of the council.

Action: Arrange a meeting with Brian Todd to discuss his membership on the group.

**Paul Mainwaring
31/10/08**

Members were informed of the Empowerment White Paper and agreed that they should familiarise themselves with the document.

Action: Forward a copy of the Empowerment White Paper summary document to all members.

**Liz Hudson
18/11/08**

College Construction Work

Members were informed of a meeting with local residents that Paul and Madhubala attended in relation to the college construction work currently taking place adjacent to the Montague Health Centre. Residents of the area were extremely hostile about the situation as this is causing much disruption and inconvenience to them. Members discussed the possibility of producing a charter on how the public want to be kept involved in building work for LIFT centres.

Action: Produce a charter on how the public want to be kept involved in the construction work that takes place within their area.

**Paul Mainwaring
18/11/08**

Jan Hart informed members that she would like to attend the next meeting that has been arranged with the local residents in relation to this matter.

Action: Invite Jan Hart to attend the next Montague Residents meeting with Madhubala and Paul Mainwaring.

**Liz Hudson
18/11/08**

Action: Send a copy of the YPAS pack to Jan Hart and Andrea Ashton.

**Liz Hudson
18/11/08**

Vascular Screening Project

Members were informed of an e-mail received from Paula Black, Vascular Screening Project Manager for BwD PCT, in relation to setting up a patient forum to ensure they address the needs of the population on developing a model to allow a variety of different ways for patients to access vascular screening.

Action: Members who would like to be involved in the Vascular Screening Project patient forum are to advise Liz Hudson.

**Members
11/11/08**

Mystery Shopper Exercise

Members were informed that the Patients' Council have been approached by Julie Pollard of BwD PCT to carry out a Mystery Shopper Exercise to record advice given out by help lines by carrying out a number of different scenarios.

11. Date of Next Meeting

Tuesday 18th November 2008, 12–4pm at the Residents Lounge, Montague Health Centre. Apologies to Liz Hudson (0161 766 9323 or liz.hudson@patientscouncil.org.uk) by 20th October.